

KDVA: Call Us First

If you are thinking about VA compensation or pension benefits, here are 6 reasons why you should **Call Us First**:

Reason 1. With KDVA, your local representative is a full-time, fully accredited, professional veteran's advocate. Other organizations largely rely on volunteers who are "certified" by their parent organization but not accredited by the Veterans Administration. You should ensure that anyone who is advising you is accredited by the VA Office of the General Counsel by checking the website <https://www.va.gov/ogc/apps/accreditation/>

Reason 2. You do not want to rely on your memory and guesswork to determine what is in your VA claim file. All KDVA Veterans Benefits Field Representatives have full access to the federal VA computer systems. We can see if the wrong form has been filed and what evidence the federal VA is looking at. This is particularly important when filing a claim that may have been denied in the past.

Reason 3. We don't fax or "snail mail" claims. Our electronic claims management system allows us to submit most compensation claims digitally— so your claim is physically in your claim file and available to be worked by the VA within minutes of submission.

Reason 4. KDVA has a close relationship with the Louisville Regional Office so we fully understand the claims process. We know what is required and we can help you put together a fully developed claim that establishes each of the elements of service connection.

Reason 5. If you receive a rating decision that you are not satisfied with, we will work with you until you are satisfied or have exhausted all available options.

And finally,

Reason 6. We really and truly care. Every single person in the KDVA Benefits Branch works here because we are passionate about taking care of veterans and their families. Let us work for you.

You can locate your nearest KDVA benefits representative on our map or by calling (502) 564-9203.